

Seamus lives alone. His family is encouraging him to get a brand new digital home assistant system installed to make his home life more comfortable. It consists of a series of gadgets that will be placed around his house.

The sales person who will install the system has told Seamus about all of the benefits of it. Once set up, the system will let him interact with the house in many ways. He can ask for the lights to be turned on/off. He can use an app to turn on the heating. The app can also make sure the front door is locked and the cooker is turned off. He can also ask about the weather and the traffic when he's about to go out.

Seamus has been reading about home assistant technology. He wants the features and services provided by the home assistant, but he is also concerned that he may not be able to figure it out or won't know who to ask if there are any problems.

Questions

What do you think about Seamus' situation?

If you were in Seamus' situation, how would you find out more?